Heriot-Watt University

Useful Contacts at HWU

Edinburgh Nightline

0131 557 4444 www.ednightline.com Edinburgh Nightline is a confidential support and information service, run by students, for students. We are anonymous, we don't judge, and we're here to listen. You can talk to us about anything. We're open every night of term from 8pm to 8am. For more specific resources, see the database on our website.

The Advice Hub

0131 451 4535

www.hwunion.com/advice-hub/

The Advice Hub is a safe and secure space where you can go for a range of services and advice- and they can direct you to the service you need if they can't help you directly.

You can email them at advice.hub@hw.ac.uk to make an appointment. They are open 10.00 to 16.00 Monday to Friday.

Student Service Centre

0131 451 3000

Located in the Hugh Nisbet Building

The Student Service Centre can help with any of this: updating contact details/addresses, transcripts and confirmation of status letters, providing advice and sign-posting for students to other University departments.

If you're not sure where to go, they can help you figure it out. They are open 10.00 to 16.00 Monday to Friday.

Disability Service

0131 451 3386

disability@hw.ac.uk

The Disability Service is available to provide you with advice and guidance and to discuss the support that you need to be successful in your studies. If you are a current student and have or think you may have a disability, medical or mental health condition, or a specific learning difficulty which is beginning to impact your studies, you can contact the Disability Service.